

STUDENT SATISFACTION SURVEY (SSS) of B.Pharm. and M.Pharm for the Session 2023-2024.

5-EXCELLENT, 4- VERY GOOD, 3- GOOD, 2- FAIR, 1- POOR

Email *

swastikpatra002@gmail.com

Name of the Student:- *

Swastik Patra

Year:- B. Pharm 1st Year. *

B. Pharm 2nd Year.

B. Pharm 3rd Year.

B. Pharm 4th Year.

M. Pharm 1st Year (Pharmaceutics).

M. Pharm 1st Year (Pharmacology).

M. Pharm 2nd Year (Pharmaceutics).

M. Pharm 2nd Year (Pharmacology).

B.Pharm 4th year

Classroom Teaching Process. *

4

Syllabus Completion During the Semester. *

4

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Library Facilities *

5

Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint Presentation. *

4

Continuous Assessment (CA) and Practical Continuous Assessment (PCA) System. *

4

Laboratory Facilities. *

5

Classroom, Auditorium and Language Lab Facilities. *


5

Feedback System. *

5

Mentoring System. *

3


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Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3rd and 4th Year

3

Training Facilities (for B. Pharm 3rd and 4th Year)

3

Placement Guidance (for B. Pharm 4th Year and M. Pharm 2nd Year)

3

Overall Teaching Learning Process in the Institute. *

3

Sports and Gymnasium facilities in the Campus. *

2

Cultural Activities *

5

Canteen and Cafeteria Facilities. *

2

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Overall Suggestions *

• Good

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BENGAL SCHOOL OF TECHNOLOGY

STUDENT SATISFACTION SURVEY ANALYSIS


YEAR:- 2023-2024

B. PHARM:- 1st YEAR M. PHARM:- 1st YEAR (PHARMACEUTICS)
B. PHARM:- 2nd YEAR M. PHARM:- 1st YEAR (PHARMACOLOGY)
B. PHARM:- 3rd YEAR & M. PHARM:- 2nd YEAR (PHARMACEUTICS)
B. PHARM:- 4th YEAR M. PHARM:- 2nd YEAR (PHARMACOLOGY)

| <u>SL NO</u> | <u>CRITERIA</u> | <u>PERCENTAGE OBTAINED</u> | | | | |
|--------------|---|----------------------------|-----------------------|------------------|------------------|------------------|
| | | <u>EXCELLENT</u> % | <u>VERY GOOD</u> % | <u>GOOD</u> % | <u>FAIR</u> % | <u>POOR</u> % |
| 1. | Classroom Teaching Process | 38.2% | 43.1% | 14.6% | 3.2% | 0.9% |
| 2. | Syllabus Completion During the Semester | 34.1% | 34.4% | 21.9% | 6.7% | 2.9% |
| 3. | Library Facilities | 49.6% | 33.5% | 10.5% | 4.4% | 2% |
| 4. | Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint presentation | 51.3% | 36.2% | 8.7% | 1.7% | 2% |
| 5. | Continuous Assessment (CA) and Practical Continuous Assessment (PCA) system | 49% | 31.8% | 13.1% | 5% | 1.2% |
| 6. | Laboratory Facilities | 54.8% | 33.2% | 8.7% | 2.3% | 0.9% |
| 7. | Classroom, Auditorium, and Language Lab facilities | 50.7% | 33.8% | 12.2% | 2.3% | 0.9% |
| 8. | Feedback System | 49.9% | 35% | 12.5% | 1.7% | 0.9% |
| 9. | Mentoring System | 54.2% | 29.2% | 10.2% | 5% | 1.5% |


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| | | | | | | |
|-----|---|-------|-------|-------|------|-------|
| 10. | Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3 rd Year & 4 th Year | 38.7% | 28.1% | 21.2% | 5.5% | 6.5% |
| 11. | Training Facilities (for B. Pharm 3 rd Year & 4 th Year) | 46.8% | 28% | 16.1% | 6% | 3.2% |
| 12. | Placement Guidance (for B. Pharm 4 th Year and M. Pharm 2 nd Year) | 38.9% | 26.8% | 22.2% | 7.6% | 4.5% |
| 13. | Overall Teaching Learning Process in the Institute | 37.3% | 42.3% | 15.7% | 2.6% | 2% |
| 14. | Sports and Gymnasium facilities in the Campus | 35.9% | 32.7% | 18.1% | 7.6% | 5.8% |
| 15. | Cultural Activities | 56.6% | 30.6% | 10.5% | 1.7% | 0.6% |
| 16. | Canteen and Cafeteria Facilities | 23.3% | 23.6% | 23.9% | 9.9% | 19.2% |

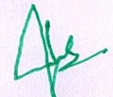

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STUDENT SATISFACTION SURVEY (SSS) of B.Pharm. and M.Pharm for the Session 2023-2024.

343 responses

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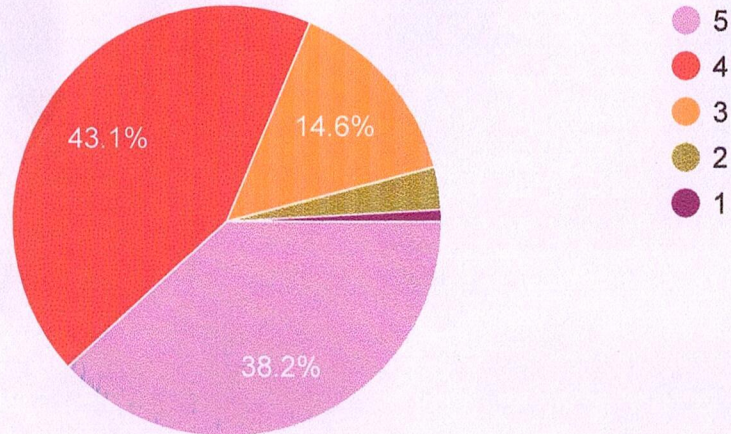
B. Pharm 4th Year.

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Classroom Teaching Process.

343 responses

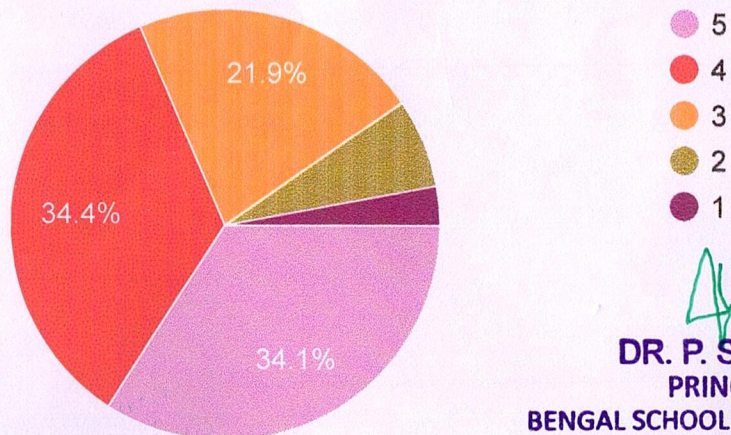
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
Syllabus Completion During the Semester.

343 responses

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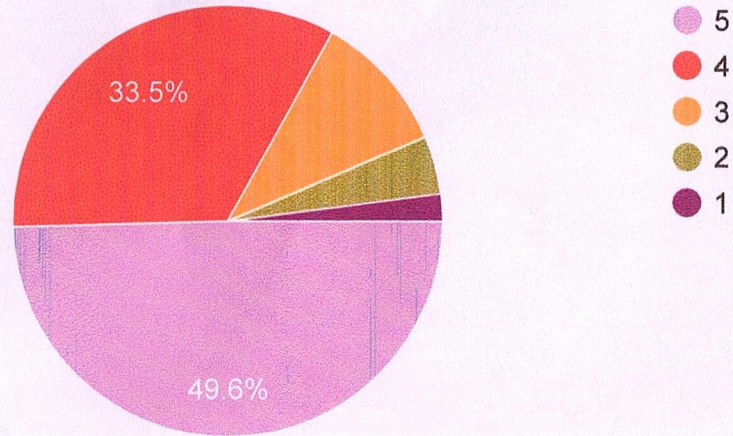

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Library Facilities

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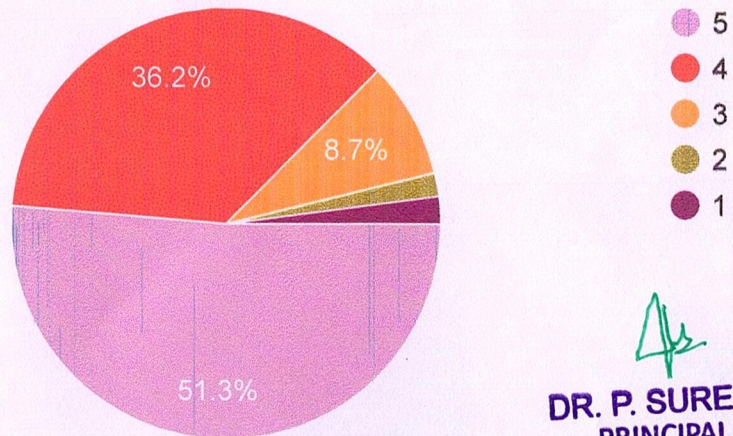
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Facility of Classroom Teaching Using LCD Projectors, Multimedia and PowerPoint Presentation.

343 responses

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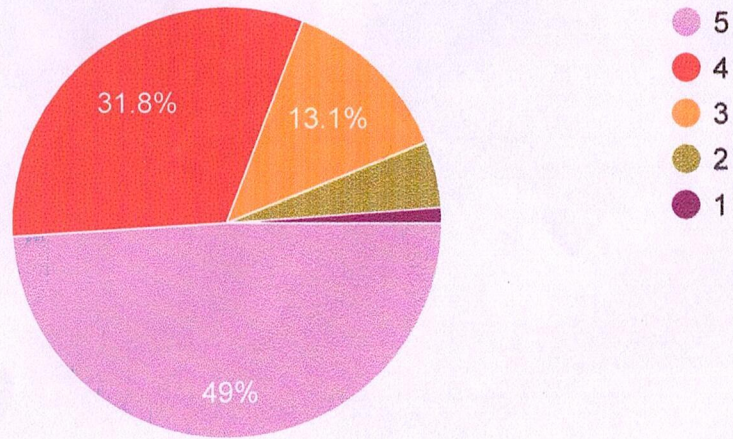

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Continuous Assessment (CA) and Practical Continuous Assessment (PCA) System.

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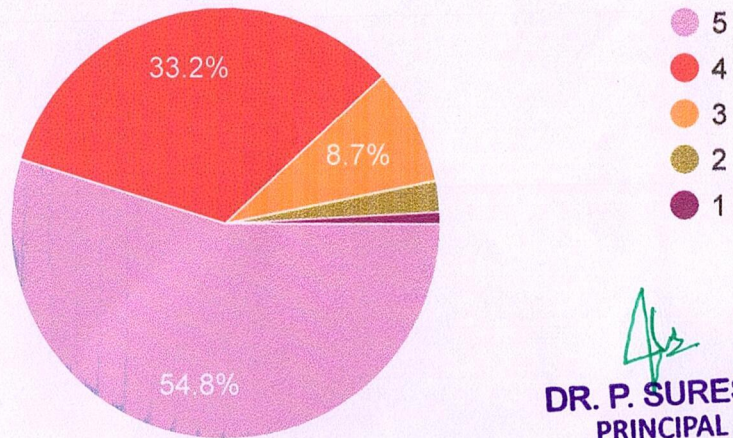
343 responses



Laboratory Facilities.

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343 responses



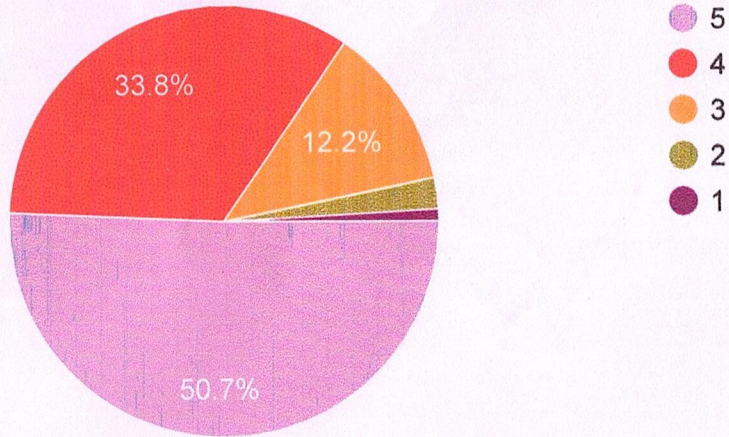
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Classroom, Auditorium and Language Lab Facilities.

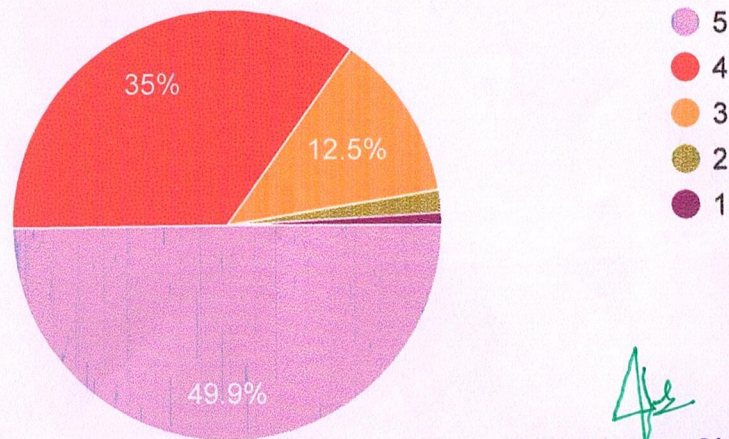
343 responses



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Feedback System.

343 responses



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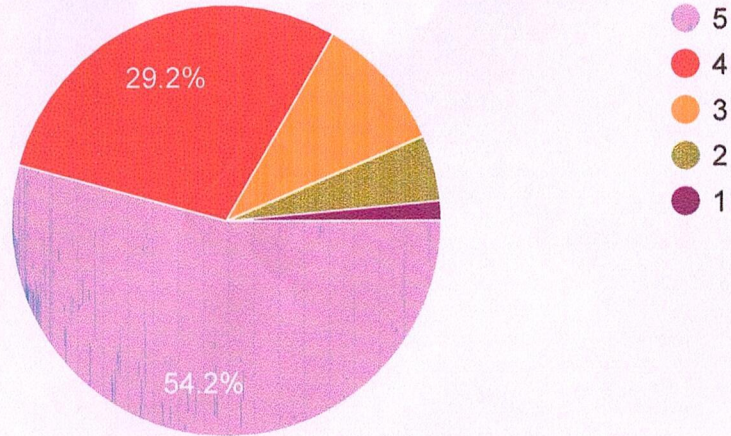
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Mentoring System.

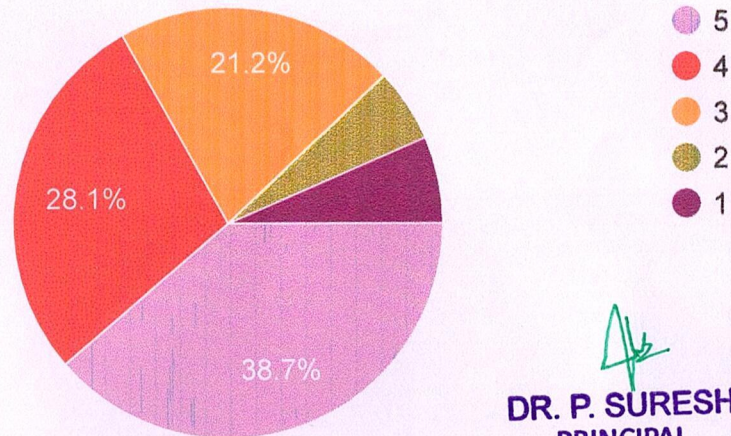
343 responses



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Graduate Pharmacy Aptitude Test (GPAT) classes for B. Pharm 3rd and 4th Year

217 responses



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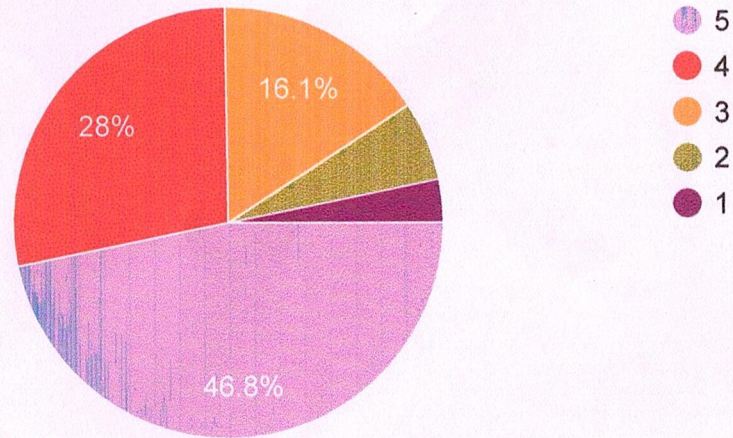
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Training Facilities (for B. Pharm 3rd and 4th Year)

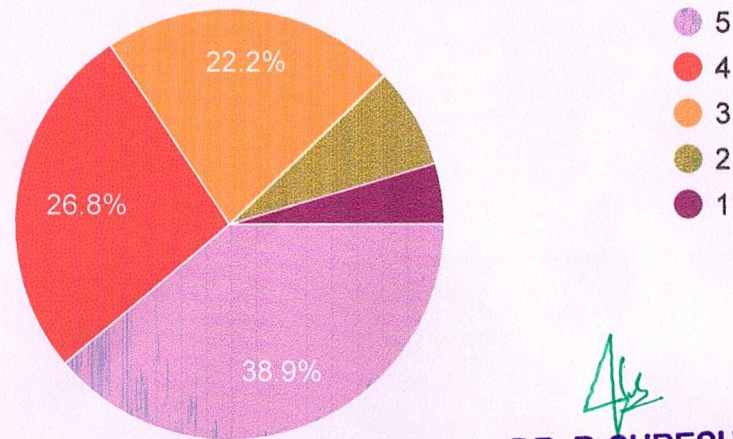
218 responses



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Placement Guidance (for B. Pharm 4th Year and M. Pharm 2nd Year)

198 responses



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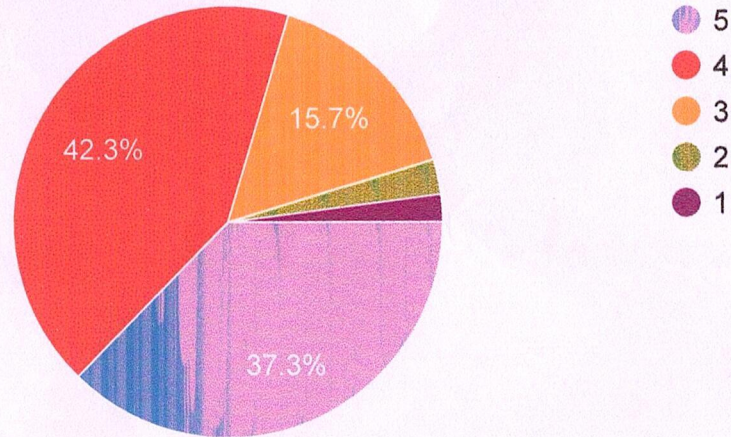
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Overall Teaching Learning Process in the Institute.

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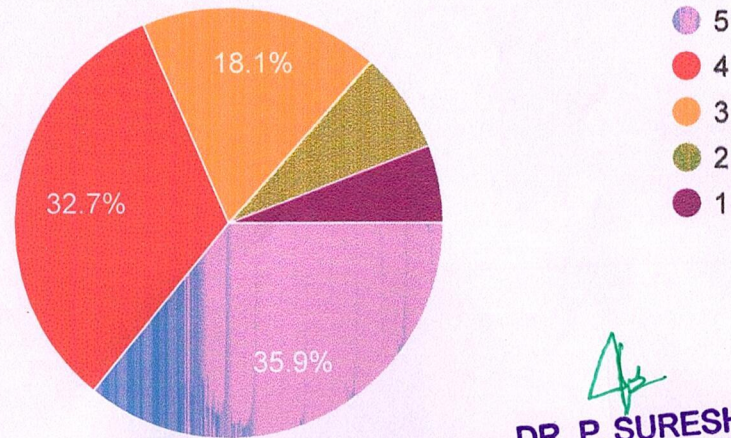
343 responses



Sports and Gymnasium facilities in the Campus.

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343 responses



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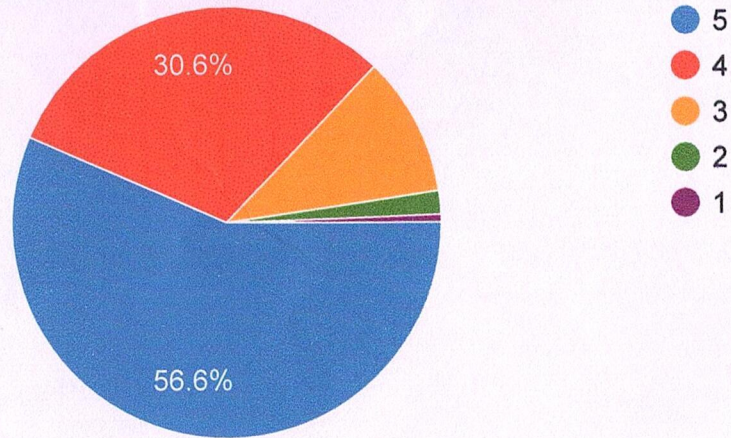
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Cultural Activities

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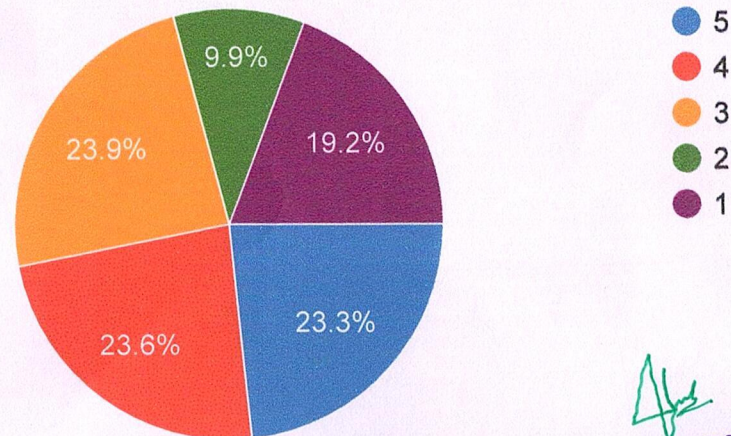
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Canteen and Cafeteria Facilities.

343 responses

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Overall Suggestions

343 responses

Good

Good

No

NA

None

Nothing

N/A

Very good

Excellent

Nil

Poor

good

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BENGAL SCHOOL OF TECHNOLOGY
(A College of Pharmacy)

Approved by Pharmacy Council of India, New Delhi

Affiliated to: Maulana Abul Kalam Azad University of Technology (MAKAUT) (Formerly known as West Bengal University of Technology) &

West Bengal State Council of Technical and Vocational Education and Skill Development (WBSCT&VE&SD)

Accredited by NAAC with "A" Grade, Accredited by NBA for B. Pharm

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2.7.1 ACTION TAKEN REPORT- 2023-2024 FOR STUDENT SATISFACTION SURVEY (SSS)

1. Analysis of the feedback data of the Student Satisfaction Survey (SSS) for the year 2023-2024 reveals that the Students Satisfaction level is very high on an average in the range between Excellent (56.6%) – to Good (23.9%). 9% of feedback is below Good category.
2. GPAT guidance has improved and is found to be 38.7% for the Academic Session 2023-2024 whereas it was 32% for the previous Academic Session 2022-2023.
3. With regard to the Canteen facility 19.2% of students opined for poor canteen food. Hence it is decided to conduct a meeting with the students to monitor the food menu and to improve the quality of food.

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